



PROTECTING THE ENVIRONMENT

With our GoGreen program we are committed to minimizing the impact of our business on the environment and contribute to environmental protection worldwide.

One of the most important aspects of the program is to improve carbon efficiency. By the year 2020 we intend to improve the carbon efficiency of our own operations and those of our subcontractors by 30%, compared to 2007. This means that by 2020 we aim to generate 30% less CO₂ for every letter and parcel sent, container shipped and square meter of warehouse space used.

We support our customers in achieving their own environmental goals by offering products and services that help them to improve their own climate footprint. In the process, we open up new markets and business opportunities and support Deutsche Post DHL's objective to be recognized as an environmentally conscious employer.

For further information please visit us on our website or on Facebook: www.dp-dhl.com/gogreen and www.facebook.com/livingresponsibility

MAKING A POSITIVE IMPACT – GLOBALLY AND LOCALLY

We use our knowledge and global presence to make a positive contribution to society and the environment. With “Living Responsibility” as our motto, we focus on environmental protection, disaster management and education, and support the volunteering activities of our employees.

GoGreen: Protecting the environment

- Minimizing the impact of our business activities on the environment
- Improving our carbon efficiency and that of our subcontractors
- Offering green products and services to our customers

GoHelp: Delivering help

- Disaster Preparedness: Preventive measures at airports with Get Airports Ready For Disaster (GARD)
- Disaster Response: Our Disaster Response Teams (DRTs) provide support after a natural disaster
- Recovery: Regional and local recovery projects and the internal employee relief fund We Help Each Other (WHEO)

GoTeach: Improving educational opportunity and employability

- Partnership with Teach For All to improve the quality of education and educational systems
- Partnership with SOS Children's Villages to foster the employability of young people

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Deutsche Post DHL



LIVING RESPONSIBILITY GoGreen

Protecting the environment



Deutsche Post DHL

OUR COMMITMENT TO SUSTAINABLE LOGISTICS

Protecting the environment with GoGreen



The Group-wide environmental protection program GoGreen was established to anchor environmental protection in our Group and to minimize the impacts of our business on the environment.

PROVIDING TRANSPARENCY

We measure and report our environmental impacts, focusing primarily on our own carbon emissions and those of subcontracted carriers. For this purpose we have set up a Carbon Accounting and Controlling system. This system is based on the internationally recognized Greenhouse Gas Protocol and the requirements of the ISO 14064 standard and the EU Emissions Trading System. Using our Carbon Accounting and Controlling system, we capture and calculate the carbon emissions as well as the carbon efficiency index of all Deutsche Post DHL business divisions.

IMPROVING EFFICIENCY

We implement a broad range of carbon efficiency measures for reducing the consumption of fuel, kerosene, and electricity per letter, parcel, palette and container transported and every square meter of space used. The measures apply to the Group's road vehicles, aircraft and buildings. Worldwide, some 8,500 of our vehicles are powered by electric or hybrid drive systems, use alternative fuels or feature aerodynamic systems. In our buildings, intelligent lighting technology as well as alternative heating systems are significant efficiency improvement levers.

MOBILIZING EMPLOYEES

With about 475,000 employees in more than 220 countries and territories, the Deutsche Post DHL network is uniquely positioned to implement the GoGreen program at local levels. With their knowledge, experience and behavior, our employees can save resources and reduce carbon emissions in their daily work – and contribute to sustainability. It is our employees that move the GoGreen program forward with new ideas gained in their daily routine.

Through training, educational programs, and internal communications, we strive to raise our employees' awareness of environmental protection, climate-friendly work habits and for the importance of carbon efficiency-driven business decisions. We do this on a daily basis throughout the world.

We also lay down dedicated green policies and integrate GoGreen into existing guidelines on investments and procurement, for example. The most important example is our Group-wide Environmental Policy, which sets the framework for our environmental commitment and the GoGreen program.

OFFERING GREEN SOLUTIONS

Our green solutions are designed to help our customers achieve their own environmental targets. We have been continually expanding our range of climate-friendly products and services since the launch of our carbon neutral GOGREEN services in 2006. The range of services is available across all business divisions and includes carbon reports for greater transparency, green optimization services for the supply chain and carbon neutral shipping services. This allows us to offer holistic solutions for all areas of logistics. And in 2010, we launched our very first climate protection project in Lesotho to generate carbon credits for our carbon neutral services.

DEMONSTRATING LEADERSHIP

Our carbon efficiency target for 2020 also covers the carbon emissions of our subcontractors. Gaining greater transparency over the carbon efficiency of our transport partners is therefore a vital step towards achieving our goal. Doing so allows us to include environmental selection criteria when choosing our subcontractors. In the spirit of making transport emissions more transparent, we are not only actively involved in a number of industry initiatives such as Green Freight Europe and Green Freight Asia Network, but continue to develop our own internal management systems, which we have already rolled out in a number of our divisions. We therefore take an active part in the development of quality standards for quantifying greenhouse gas emissions and promote emissions management, which is the basis for reliable reporting.